

Cardiac Science: AED Mandatory Software Update for Field Correction Available

In November of 2009, Cardiac Science notified customers that certain automated external defibrillators (AEDs) manufactured between August, 2003 and August, 2009 may experience a rare product issue, where resistors may fail and will not be detected by the AEDs' periodic self-tests. Cardiac Science now has a software update available for Powerheart AED G3 (9390 A and 9390 E) models. This update enhances the AEDs capability to detect the resistor issue during normal self-test procedures. If your affected AED has a model number of 9390 A or 9390 E, please visit the following website for instructions on how to download the mandatory update www.cardiacscience.com/AED175.

If your affected AED is not one of the model numbers listed, Cardiac Science states that software availability will follow shortly and advises you to keep your AED in service and regularly check the status indicator on the front of the AED. For a list of frequently asked questions and answers about this issue, please visit www.cardiacscience.com/assets/009/6095.pdf.